

Cancellation Policy

You can postpone or reschedule your unit rental up to 24 hours before your rental date, and the amount paid will be credited towards your next rental within one year from the original scheduled date. No refunds will be given.

No credits will be given for cancellations with less than 24 hours notice.

You can change your unit rental, such as the location or delivery/pick-up times, up to 48 hours before your rental date. Due to scheduling, we cannot accept changes to an order within 48 hours of your scheduled delivery.

Due to the hard work of our staff before, during, and after a reservation, rentals that are delivered are not credited or refunded, regardless of weather.

Weather Policy

Is bad weather in the forecast?

Get a raincheck!

We all know that Nebraska weather has a mind of its own! We allow customers to set a date for a raincheck when we have to postpone due to bad weather in the forecast! This includes, but is not limited to, wind, rain, lightning, snow, temperature, or mud. A raincheck credit of the amount paid is valid for one year from the original scheduled date. Make sure to reserve your desired date as far in advance as possible to ensure it is available.

RUFF HOUSE FEC